

230075

Public Service Commission of South Carolina
101 Executive Center Dr., Suite 100
Columbia, SC 29210



Phone: 803-896-5100

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www.psc.sc.gov

Email form to: contact@psc.sc.gov

* Required Fields

Letter of Protest

Print

Email

Date: * May 20, 2011

in Docket * 2011 - 47 - WS

Protestant Information:

Name * KUNAL AND GLENDA DAS
Mailing Address * 124 HOB DEN CT
City, State Zip * LEXINGTON SC 29073 Phone * 803 361 0207
E-mail KUNALDAS@GMAIL.COM

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

I am a water and sewer customer of Carolina Water Service, Incorporated in the Maple Grove subdivision in Lexington, SC. I am considered part of the "I-20" water system, am a "Water Distribution Only" customer, and a standard sewer customer.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

The percentage increases being suggested are unfair because of many reasons. Customers should only be billed for gallons of W.Cola water that passes through their own individual meter ONLY at the rate W.Cola charges Carolina Water Service. Pass through increase is further wrong because customers have no control over water lost between master meters and resident meters. A base increase also is ponderous. CWS once stopped billing us, ~~at~~ and one day a \$700 (approx) bill showed up. They claimed a "software problem" in their billing system. Their customer service reps have been anything but helpful and borderline rude. This request is a travesty.

3. Do you wish to make an appearance at a hearing in this proceeding, if scheduled, and offer sworn testimony? *
(This section should be completed.)

No.

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